

Requesting An Account

How do I get an account on Frost?

- If you are a NCAR/UCAR employee, contact Rich Loft (loft@ucar.edu) and request a NCAR Frost account.
- If you are a University of Colorado researcher, please contact Henry Tufo (tufo@cs.colorado.edu) and request a Frost account.
- If you are a TeraGrid user:
 1. You first need an allocation that is active on Frost; then
 2. You need to have an account created on Frost:
 - If you are working on an existing PI's grant that has access to Frost, please request that your PI submit a TeraGrid account request for Frost for you.
 - If you are a PI on an existing TeraGrid grant that has access to Frost (such as a roaming allocation), please add yourself as a user to Frost.
 - Otherwise, please use the TeraGrid allocations process (POPS) to request an allocation (such as a Startup Allocation, formerly referred to as a DAC) on Frost.

Account Creation Procedures

- For NCAR and UCAR Employees:
Once Rich Loft has approved the account, create an ExtraView ticket for DBST requesting that the user be added to Frost on project 39550000 (NCAR Collaborative Research).
- For University users:
Once Henry Tufo has approved the account, create an ExtraView ticket for DBST requesting that the user be added to Frost on project 39550100 (CU Boulder Collaborative Research). Some university users may be added to 39550200 (CU Denver) if they indicate they are a CU Denver researcher.
- For TG users:
The user or their TeraGrid grant PI must contact the TG Helpdesk directly. The project and account will be transmitted to NCAR via the automated AMIE system. No action on part of NCAR is necessary or even possible. Only NCSA/TeraGrid accounting can create TeraGrid accounts on Frost.